



# Parent/Guardian Code of Conduct Policy

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Our parents recognise that educating children is a process that involves partnership between parents, class teachers and the school community. As a School, our parents/guardians will understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parent's/guardians to participate fully in the life of our school.

The purpose of this policy is to provide a reminder to all parents, guardians and visitors to our school about the expected conduct. This is so we can continue to flourish, progress and achieve in an atmosphere of mutual understanding.

## **Guidance**

We expect parents, guardians and visitors to:

- Respect the caring ethos and values of our school
- Understand that both teachers and parents need to work together for the benefit of their children.
- Demonstrate that all members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour.
- Seek to clarify a child's version of events with the school's view in order to bring about a peaceful solution to any issue
- Approach the school in a calm and considered way to help resolve any issues of concern.
- Do not use inappropriate language, swearing, cursing, using profane language or displaying temper.
- Threatening to do actual bodily harm to a member of school staff, Governor, visitor, fellow parent/guardian or student regardless of whether or not the behaviour constitutes a criminal offence.
- Damaging or destroying school property.
- Abusive or threatening e-mails or text/voicemail/phone messages or other written communication
- Defamatory, offensive or derogatory comments regarding the school or any of the students/parent/staff, at the school on Facebook or other social sites. Any concerns you may have about the school must be made through the appropriate channels by speaking to the class teacher, Head teacher, so they can be dealt with fairly, appropriately and effectively for all concerned.
- The use of physical aggression towards another adult or child.

Should any of the above occur on school premises or at a school linked event, the parent/guardian will be asked to leave the premises voluntarily. Failing this, the school may feel it is necessary to take action by contacting the appropriate authorities and/or sadly, consider banning the offending adult from entering the school premises.

If parents have any concerns about their child in relation to the school, they should:

- Initially contact the class teacher by making an appointment through the office to talk either by telephone or through google meet.
- If the concern remains, they should contact the Head of School by making an appointment through the office to talk either by telephone or through an arranged meeting.

### **Issues of conduct with the use of social media**

We take very seriously inappropriate use of social media by a parent to publicly humiliate or criticise another parent, member of staff or child. The school will also expect that any parent/guardian or student removes such comments immediately. In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites. Additionally, and perhaps more importantly is the issue of cyber bullying and the use by one child or a parent to publicly humiliate another by inappropriate social network entry.

### **Online activity which we consider inappropriate:**

- Identifying or posting images/videos of children
- Abusive or personal comments about staff, governors, children or other parents
- Bringing the school in disrepute
- Posting defamatory or libellous comments
- Emails circulated or sent directly with abusive or personal comments about staff or children
- Using social media to publicly challenge school policies or discuss issues about individual children or members of staff
- Threatening behaviour, such as verbally intimidating staff, or using bad language
- Breaching school security procedures

At our school we take our safeguarding responsibilities seriously and will deal with any reported incidents appropriately in line with the actions outlined above. Thankfully such incidents are extremely rare.

We would expect that parents would make all persons responsible for collecting children aware of this policy.

We trust that parents and guardian s will assist our school with the implementation of this policy and we thank you for your continuing support of the school.